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Consulting Services: Security & Compliance

In an era when data breaches have become all too common and companies are forced to keep extra vigilant against hackers - security and compliance concerns must be continually top of mind in the retail industry. And with the deluge of mobile shopping apps and mobile payment technologies now available, compliance with the Payment Card Industry Data Security Standard (PCI DSS) is more vital than ever to all merchants that store, process, or transmit credit cards. After all, nothing is more important than keeping your customers' payment card data secure. Becoming PCI compliant is not a simple matter of updating passwords or cobbling together a quick fix payment solution. It requires a comprehensive set of tools, technologies, and processes designed to manage the risks associated with credit card fraud. Much more than just technology and tasks, PCI compliance requires an in-depth approach to protecting your digital assets.

Reliant is uniquely qualified to meet the rigorous PCI compliance requirements of today's busy retailers. We are a market leader in PCI DSS compliance technology solutions for retail merchants and an active Participating Organization in the PCI Security Standards Council. Reliant is a Level 1 Certified PCI Service Provider and was the first company to attain Qualified Integrator and Reseller (QIR) status under the PCI Security Standards Council's QIR program. This explains why many of today's top global brands trust our products and services to help meet their PCI DSS control objectives.

PCI Data Security Standard for Merchants & Processors

The PCI DSS is the global data security standard that any business of any size must adhere to in order to accept payment cards. It presents common sense steps that mirror best security practices.

GOALS	PCI DSS REQUIREMENTS
Build and Maintain a Secure Network	1. Install and maintain a firewall configuration to protect cardholder data 2. Do not use vendor-supplied defaults for system passwords and other security parameters
Protect Cardholder Data	3. Protect stored data 4. Encrypt transmission of cardholder data across open, public networks
Maintain a Vulnerability Management Program	5. Use and regularly update anti-virus software or programs 6. Develop and maintain secure systems and applications
Implement Strong Access Control Measures	7. Restrict access to cardholder data by business need-to-know 8. Assign a unique ID to each person with computer access 9. Restrict physical access to cardholder data
Regularly Monitor and Test Networks	10. Track and monitor all access to network resources and cardholder data 11. Regularly test security systems and processes
Maintain an Information Security Policy	12. Maintain a policy that addresses information security for all personnel

Comprehensive Approach to PCI Compliance

Reliant has a long-standing reputation for helping retail and hospitality brands develop comprehensive data security programs that comply with PCI DSS requirements. Our approach to meeting these rigorous compliance requirements is focused on achieving highly reliable, scalable, and cost-effective solutions in order to secure omnichannel payment card transactions. This includes the design and implementation of frictionless payment solutions as well as development of agile processes for Security Operations and IT Governance.

Reliant begins with a thorough review of your IT environment specifically as it relates to each component of the transaction processing path and PCI DSS requirements. The result of our analysis will provide the assessment, road map, and recommendations for security and compliance. Based on this initial evaluation, Reliant provides a Cardholder Data Environment Characterization, which includes detailed dataflow diagrams illustrating how business processes store, process, and transmit sensitive payment card data. In addition to detailing processes, Reliant will document any relevant details associated with the technology environment. Once the payment card environment is defined, PCI DSS compliance gaps are properly assessed.

Based on this comprehensive overview, Reliant provides remediation planning solutions. These range from a high-level road map illustrating tasks and time frames required for PCI compliance to the design and selection of agile systems and implementation of omnichannel payment solutions. All Payment Application deployments meet PCI QIR Program Requirements by adding an additional layer of oversight from the PCI Council to ensure that critical payment system design and implementation efforts conform to PCI DSS Standards.

About Reliant

Reliant is a leading provider of an Edge Computing platform for hospitality and retail. Reliant's software solution centralizes, automates, and controls application and content delivery, management, and security on-premise, in stores and restaurants. Edge computing compliments cloud computing, providing reduced latency, accelerating digital transformation, and supporting continuous operations.

Reliant's PCI Remediation Services Include:

- Card Processing Penetration Test and Vulnerability Analysis
- Payment Card Processing Architecture
- Security Program Development
- Payment System Design and Implementation
- Security Controls Design and Implementation
- Policies, Procedures, and Standards

Reliant's Proven Innovation Track Record

Reliant leverages years of experience helping retailers and hospitality brands achieve their data security and compliance goals. Our innovation track record speaks for itself. Reliant was the first solutions provider to deliver a comprehensive security platform for merchants with distributed locations that satisfies each of the 12 PCI DSS technical controls. Through Reliant Platform, our patented, central cloud managed, in-store platform, we provide automated, integrated, and high-performance protection against data security threats, while simplifying and reducing the costs of PCI remediation. With its proven innovation and expertise, Reliant gives our clients peace of mind, knowing that their data security and compliance needs are fully met in today's rapidly evolving business environment.