ACULINK™ REMOTE ACCESS SERVICE

SECURE REMOTE ACCESS | ONE-CLICK ACTIVATION | AUTOMATIC DISCONNECTION

AcuLink™ Remote Access Service provides merchants and support technicians with PCI compliant remote access to devices like ATGs and DVRs, as well as more sensitive endpoints, like the point-of-sale (POS).

The AcuLink Remote Access edge computing workload, available via Acumera's PCI DSS compliant AcuVigil™ platform, enables:

- Simple one-click activation of remote sessions

- Predefined, automatic disconnection of remote sessions

- Authenticated, logged and secured ephemeral connections

- Compliance with PCI DSS remote access requirements 12.3.8 and 12.3.9

- Remote access to the POS for faster, more efficient service calls and improved uptime

- Compliant remote access to legacy devices like DVRs and ATGs

INCREASE SAVINGS*

Protect $1,542 in lost sales per site due to downtime

Save an average of $1,422 per site per year

Reduce tech service time and associated costs by more than 50% per incident

Minimize travel time with remote updates to POS and other devices

FOR MORE INFORMATION: acumera.net/aculink, 512.687.7410 or sales@acumera.net

*Average savings per site per year; varies based on per-store sales and costs

Devices are completely isolated but remotely accessible

Traffic is limited to a single port and protocol and is inspected for indicators of compromise. Remotely connecting through the AcuLink Remote Access workload is substantially more secure than plugging a laptop in at the site, where there is nothing to protect the POS.

AcuVigil™ Dashboard

C-STORE

The Internet

Edge Security Device

POS

SmartSwitch
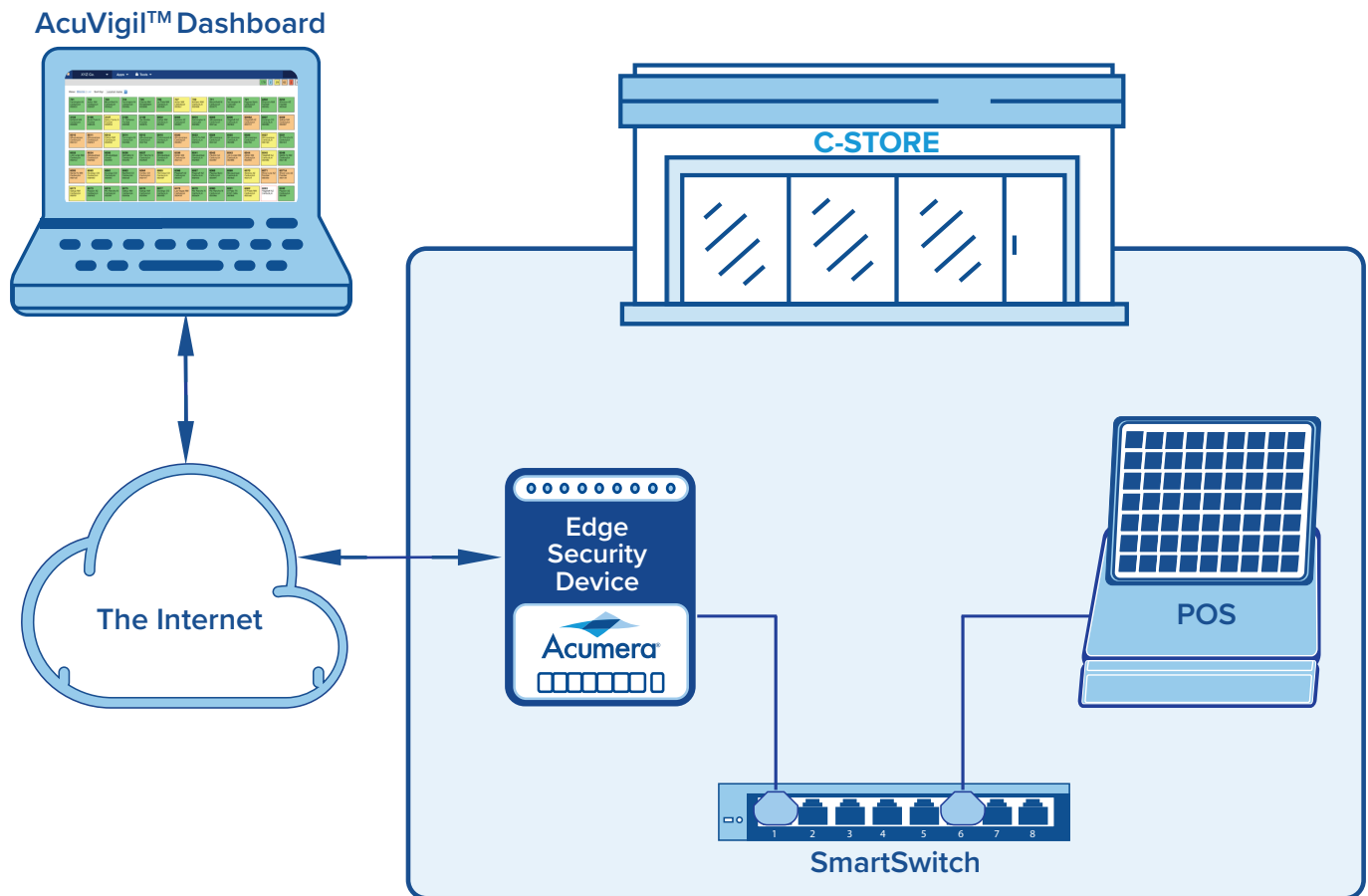
The AcuLink Remote Access Service is part of Acumera's all-in-one solution that fully secures stores and payment networks and POS systems, and provides visibility, proactive 24x7x365 network support, and a suite of edge computing workloads for monitoring, compliance and analytics.

FOR MORE INFORMATION: acumera.net/aculink, 512.687.7410 or sales@acumera.net

Acumera®